

EXPECTED BEHAVIOURS IN THE USE OF THE TORÓ BEACH.

To promote civic behaviours, respect of the environment and the rest of the people, the code of conduct forbids the following:

- ✓ Any domestic animal in the beach with the exception of guide dogs to prevent any residue caused by them in the sand or water.
- ✓ Motor vehicles in the sand or the swimming area.
- ✓ Also, users must respect lifeguards and flags indications.
- ✓ Practice of water sports in the area of swimming of the beach within pertinent administration permission.
- ✓ Prohibition of free camping.
- ✓ Use of soaps or detergents in showers and basins.
- ✓ Use of sound machines at high volume.
- ✓ Sports on the sand, except authorized schools
- ✓ Reserving a place on the beach is not permitted

Recommendations for preventing the spread of COVID 19

- ✓ Keep the safety distance: 1,5 mtrs.
- ✓ Use a mask
- ✓ Groups of preferably no more than 20 people
- ✓ Wash your hands frequently

COMPLAINTS AND SUGGESTIONS SYSTEM

- ✓ At the beach lifeguard service. (11.30 – 19.30hrs)
- ✓ In the office of Llanes´ Town Hall, from Monday to Friday between 9 am to 2 pm
Nemesio Sobrino St. Postal Code: 33500 Llanes
Phone: 985 400 102
- ✓ Tourist Office (C/ Marqués de Canillejas nº1) Phone: 985 400 164. Daily 10,00 – 14,00 and 17,00 – 21,00 hrs.
- ✓ By e- mail: www.ayuntamientodellanes.com www.llanes.es
turismo@ayuntamientodellanes.com
ciudadano@ayuntamientodellanes.com
- ✓ For more information about this quality system please contact with Llanes tourist office turismo@ayuntamientodellanes.com.
Tel. 985400164

TORÓ BEACH CHART OF SERVICES 2022



CHARACTERISTIC OF THE BEACH

- ✓ Average Surface: 5.500 m
- ✓ Occupation Degree: High
- ✓ Denomination: Urban Beach
- ✓ Composition: Sand and Rock
- ✓ Colour of the Sand: White

FACILITIES

- ✓ Rescue and first aid services run by lifeguards who also inform about security and surveillance. Daily service from 11.30 to 19.30 hrs. From June the 18th to September the 11th
- ✓ Under regular police surveillance.
- ✓ Cleaning service: Gathering of residues and cleaning of waste paper baskets.
- ✓ Closing of the beach in case of uncontrolled dumping of sewage, sea plague or any other factor entailing potential risk.
- ✓ Periodic control and analysis of the quality of the water during the swim season.
- ✓ Advices indicating the sea conditions.
- ✓ Secondary treatments of waters poured into the sea to guarantee the quality of the swim water.
- ✓ Information about the Code of Behaviour of the beach.
- ✓ Showers
- ✓ Basins
- ✓ Waste Paper Baskets.
- ✓ Cleaning of the sand of the beach.
- ✓ Disposal of Seaweeds during the summer season.
- ✓ Service to improve the accessibility of handicapped people.
- ✓ Surveillance tower.
- ✓ Fountain
- ✓ Parking area with two places for handicapped people.
- ✓ Special Toilets for handicapped people.
- ✓ Bicycle parking

OBJECTIVES:

- ✓ Objectives fixed in the year 2022:
 - Result 4,5 points over 5 Google beach valuation
 - Number of lifeguard cuts actions less than 14

- ✓ Results of the Objectives fixed for the year 2021:
 - Result 4,5 points over 5 Google beach valuation. Result 4,5 points.
 - Number of lifeguard cuts actions less than 32. Result 14

AGREEMENTS AND INDICATORS

COMPROMISES:

- ✓ Introduction of a Management System to contribute to the protection of the environment and the improvement of the quality of services of the beach.
- ✓ Identification and evaluation of the environmental impact caused by the management of the beach to reduce or eliminate them to prevent environmental pollution.

INDICATORS 2022	INDICATORS 2021	LIMIT 2021	RESULT 2021
Numbers of lifeguard cuts actions	Numbers of lifeguard cuts actions	32	14
Waste produced	Waste produced	90-110% last season	90-110% last season
Number of non-conformities about the cleaning service of the beach,	Number of non-conformities about the cleaning service of the beach,	1	0
Total Valuation of the beach services	Total Valuation of the beach services	4,5	4,5
Number of COVID 19 interventions	Number of COVID 19 interventions	0	0
Dry beach area contamination	Dry beach area contamination	1	0
Algae stack in sand (after 24 hours)	Algae stack in sand (after 24 hours)	1	0
Hydrocarbon Dumping	Hydrocarbon Dumping	0	0
Water Consumption	-	-	-
Spillage of dangerous products	Spillage of dangerous products	0	0

RISKS IN HEALTH AND HYGIENE.

- ✓ Sea conditions during the swim seasons.
- ✓ Physical characteristic of the beach
- ✓ Presence of jellyfishes in the water
- ✓ COVID 19